



Prometic's Websites & Social Media Channels Terms of Use

Terms of Use

Purpose

This page is intended to provide a forum for plasma donors and those interested in Source Plasma and plasmapheresis at Prometic Plasma Resources.

Scope

Please be informed that Prometic will moderate posts received before they appear on this site for compliance purposes. Prometic reserves all rights relating to the company's social media channels, including adding, removing, or modifying any content, including content that it believes to be irresponsible or content that it believes is inconsistent with the purpose of the Prometic social media channels; namely, dissemination and sharing of on-topic, appropriate content, including but not limited to:

- (i) Blocking disruptive users or users that fail to follow these Terms of Use;
- (ii) Discontinuing any of our social media channels at any time;
- (iii) Defamatory, malicious, obscene, intimidating, discriminatory, harassing or threatening comments or hate propaganda;
- (iv) Violence, suggestive or otherwise;
- (v) Activity that violates any law or regulation;
- (vi) Attempts to target Prometic or Prometic followers to offer goods or services, of either a commercial or private nature;
- (vii) Spam directed at Prometic or any of Prometic's followers, including any form of automatically generated content or repeatedly and therefore (potentially harassing) posting the same content;
- (viii) Content that includes medical advice that may be unsolicited and/or unverified;
- (ix) Content deemed to constitute an unapproved use of any of our products or is otherwise false or misleading;
- (x) Any potential infringement upon any intellectual property rights, including but not limited to, brand names, trade names, logos, copyrights or trade secrets of any person, business or place;
- (xi) Other content deemed to be off-topic or intent on disrupting the purposes of the channel, its followers, and its sense of community and acceptance;
- (xii) Content posted by fake or anonymous users;
- (xiii) Posts that include malicious software (virus, worms or trojans);
- (xiv) Links to third party websites or channels that promote inappropriate messaging;
- (xv) Information that could identify individuals without their express consent (including photos videos).

Please be informed that Prometic does not commit to answer or post all of the posts received. We thank you for your understanding.

Discussion of medical and health topics on any of Prometic’s social media channels should never be construed as medical advice. Users are advised to contact a healthcare professional in the local area if specific medical advice is needed. Prometic does not represent that the information on its social media channels is always current and reflective of the dynamic healthcare environment, changes in which, may influence the accuracy and reliability of content therein. Content is generated for general information purposes only and readers are strongly advised to seek professional medical advice in regards to their individual health concerns.

Content should be posted with the understanding that it may be redistributed through the Internet and other media channels and may be viewed by the general public. Even if the content is deleted or modified, older versions may continue to exist online. Prometic reserves the right to use or disclose information provided on this page, including for compliance with applicable laws and regulations.

Please note that if you are a considered a minor in your jurisdiction you cannot post without consent of your guardian.

Social media channels are not the appropriate place to resolve issues, report complaints or side effects associated with the use of prescription drugs or suggestions about individual sales and service experiences or our products and services. Please contact Prometic’s customer service through the “**Contact Us**” tab on prometic.com and a trained representative will answer you. Comments may be forwarded to other Prometic departments and personnel to ensure appropriate follow-up. Please report any complaint or side effect through by calling 1-866-855-0917.